

Department of War (DoW) Personal Property Activity (PPA)

Personal Property Advisory #26-0082

Date: 12 May 2026

From: Department of War (DoW) Personal Property Activity (PPA), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and DoW-Approved Personal Property Transportation Service Providers (TSPs)

Subject: Defense Personal Property System (DPS) Scheduled Outage to Prepare the Traffic Distribution List (TDL) for the 2nd Performance Period (PP) (15 May – 31 July)

1. Due to the closeout of the 1st Performance Period (1 Jan – 14 May), DPS will be unavailable for routing and awarding on **Wednesday, 13 May 2026, from 0900 to 1500 CDT**. The system will return to live status upon completion of the TDL update, and PPSO users may resume all regular shipment activities starting at 1500 CDT. During the scheduled outage, PPSO will not be able to award shipments or close out Personally Procured Moves (PPMs).
2. **All other DPS functions such as:** Counseling customers and shipment management functions (e.g., routing shipments, managing pre-move surveys, inbound, quality assurance, invoicing/approvals, submitting of One Time Only (OTOs) to PPA, etc.) can be performed during the outage.
3. Report technical issues to Defense Personal Property Program (DP3) Technical Support Center (DTSC) at:
 - a. Email: transcom-ppa-dtsc@mail.mil
 - b. Internet: Review FAQs and other information at <https://ppa.servicenowservices.com/>
 - c. Helpdesk phone number is 833-MIL-MOVE (833-645-6683)
4. Any questions or concerns about this advisory contact transcom.scott.tcj9.mbx.pp-rates@mail.mil
5. **PPA Call Center:** 1-833 MIL-MOVE (833-645-6683), Option 1, or email PCSCallCenter@mail.mil.
6. The PPA J3 Director approved this Advisory for release.